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| Yonsei University  Student Satisfaction Survey  Dear Students,  The Department of Planning at the Yonsei University Wonju Campus would like to conduct a survey.  This survey aims to measure Yonsei University students’ level of satisfaction with their department and also the level of satisfaction students have with the various educational services provided at the Yonsei University Wonju Campus.  Your feedback is genuinely important for the improvement of your college department and the university as a whole. We assure you that the survey results will not be used for any other purposes than improving the quality of Yonsei University’s educational services. Please take your time to answer all questions. Once again, thank you for your participation. |
| **1. Gender?** ① Male ② Female |
| **2. Year of Study?** ① Freshman ② Sophomore ③ Junior ④ Senior ⑤ Fifth-year ⑥ Sixth-year |
| **3. Major?**  [ ] College/School [ ] Department/Division |
| **4. Address?** [ ] City/Province [ ] City/County/District |

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| **Part I.** **The following questions ask your level of satisfaction with your Department/Division**. **Please check (√) the number from the evaluation options that is closest to your personal experience.** | | | | |
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| **Level of Satisfaction with your Department/Division** | | | | |
| Courses | 1. Course curriculum reflects student needs | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 2. Range of course availability | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 3. Use of data from various references and webpages | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 4. Effective teaching method and use of media during lectures | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 5. Overall quality of courses | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| Teaching Faculty | 1. Teaching faculty’s level of interest in the course | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 2. Clear evaluation criteria and feedback on evaluations results | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 3. Professionalism in the course of study | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 4. Access to academic advising from teaching faculty | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 5. Participation of teaching faculty in department/division events | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 6. Overall satisfaction with teaching faculty | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| Overall | 1. Job search assistance | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 2. Student-friendly administration | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |
| 3. Level of pride you feel for your Department/Division | Very Low ①…②…③…④…⑤ Very High | | |
| 4. Willingness to recommend your Department/Division to your friends or acquaintances | Very Low ①…②…③…④…⑤ Very High | | |
| 5. Overall level of satisfaction with the services provided at your Department/Division | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | |

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| **Part II. The following questions ask your level of satisfaction with Yonsei University Wonju Campus**. **Please check (√) the number from the evaluation options that is closest to your personal experience.** | | | | | |
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| **Level of Satisfaction with Yonsei University Wonju Campus** | | | | | |
| Educational Environment | 1. Lecture room and laboratory | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 2. Lecture equipment and student computers | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 3. Library (Library and Information Services) | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 4. Various student life facilities | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 5. Overall educational environment | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| Administrative Services | 1. Scholarship and student welfare system | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 2. Exchange student programs | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 3. Job search assistance service | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 4. Educational management method | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 5. Course registration and course registration change system | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 6. Certificate issuance service | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 7. Tuition and payment-related services | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 8. Overall administrative services | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| Overall | 1. Overall quality of the University’s education service | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 2. Level of education service provided by the University compared to the level of tuition fee | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| 3. Overall service provided by the University | Very Dissatisfied ①…②…③…④…⑤ Very Satisfied | | | |
| **♣ P**lease take a moment to make further comments or suggestions for improvement you wish to see made in your Department/Division and in Yonsei University Wonju Campus. | | | | |
| **Comments or Suggestions for your Department/Division:** | | | | |
| **Comments or Suggestions for Yonesi University Wonju Campus:** | | | | |

**Thank you for your participation.**